2021-2022 Assessment Cycle
Assessment Findings

Program Assessment Accomplishments

All PSLOs have been reviewed and no changes are proposed for this assessment period. Review of PSLOs will continue on an annual basis. An assessment team recommendation will result in additional review.

Finding per Measure

BAS - Technology Administration Outcome Set
PSLO 1

Outcome: Demonstrate the impact of technology
Demonstrate the impact that technology has on the individual, society and civilization

Measure: Course Grades
Course level Direct - Other

Details/Description:	Course grades.
Acceptable Target:	Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings:	86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No change in the measure is recommended at this time.
Reflections/Notes:	

Measure: Exit Interview
Program level Indirect - Interview

Details/Description:
The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target:
90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings:
Based on the Exit Interview students rated the program at 9.5.

Results :
Acceptable Target Achievement: Exceeded

Recommendations:
No changes in this measure is under consideration at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

Details/Description:
The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed

with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No recommended additions at this time.

Reflections/Notes:

PSLO 2

Outcome: Apply current legal decisions and organizational policies
Apply the current legal decisions and organization policies to the development and management of technology

▼ **Measure:** Course Grades
Program level Direct - Other

Details/Description: Course grades.

Acceptable Target: Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings: 86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Exit Interview
Program level Indirect - Interview

Details/Description: The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

Details/Description: The program portfolio is a summary of Technology Administration learning experiences, associated

with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

PSLO 3

Outcome: Apply life cycle system development methods
Apply the life cycle system development methods to include risks associated with management decisions.

▼ **Measure:** Course Grades
Program level Direct - Other

Details/Description: Course grades.

Acceptable Target: Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings: 86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

▼ **Measure:** Exit Interview
Program level Indirect - Interview

Details/Description: The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

Details/Description:

The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target:

90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings:

100% of the students completed the portfolio with a score of 9 or better.

Results :

Acceptable Target Achievement: Exceeded

Recommendations:

No change in the measure is recommended at this time.

Reflections/Notes:

PSLO 4

Outcome: Demonstrate the application of process and behavior data
Demonstrate the application of process and behavior data to improve efficiency in a production environment.

Measure: Course Grades

Program level Direct - Other

Details/Description: Course grades.

Acceptable Target: Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings: 86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Exit Interview
Program level Indirect - Interview

Details/Description: The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

Details/Description: The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

PSLO 5

Outcome: Identify core competencies

Identify core competencies of and demonstrate how skilled project managers are crucial to an organization.

Measure: Course Grades
Program level Direct - Other

Details/Description:	Course grades.
Acceptable Target:	Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings:	86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No change in the measure is recommended at this time.
Reflections/Notes:	

Measure: Exit Interview
Program level Indirect - Interview

Details/Description:	The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.
Acceptable Target:	90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

▼ **Measure:** Portfolio
Program level Direct - Portfolio

Details/Description: The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

PSLO 6

Outcome: Select quality indicators

Select quality indicators that can be used to modify inputs and impact measured system outputs in a management operation.

Measure: Course Grades
Program level Direct - Other

Details/Description:	Course grades.
Acceptable Target:	Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings:	86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No change in the measure is recommended at this time.
Reflections/Notes:	

Measure: Exit Interview
Program level Indirect - Interview

Details/Description:	The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student

recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

▼ **Measure:** Portfolio
Program level Direct - Portfolio

Details/Description: The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended

at this time.

Reflections/Notes:

PSLO 7

Outcome: Demonstrate competence in the use of skills for analyzing, communicating, problem solving

Demonstrate competence in the use of skills required for analyzing, communicating and problem-solving complex and unpredictable situations where the management of technology is a central situation.

▼ **Measure:** Course Grades
Program level Direct - Other

Details/Description: Course grades.

Acceptable Target: Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings: 86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Exit Interview
Program level Indirect - Interview

Details/Description: The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

Details/Description: The program portfolio is a summary of Technology Administration learning experiences, associated with each of the eight program outcomes, resulting from the TA program coursework, assessments and/or artifacts. Each of the eight program outcomes must be addressed; however, each required program outcome may also be addressed with experiences from correlate class work (minor classes, general education requirements, etc.) or from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings:	100% of the students completed the portfolio with a score of 9 or better.
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No change in the measure is recommended at this time.
Reflections/Notes:	

PSLO 8

Outcome: Demonstrate oral and written communication skills and teamwork skills
Demonstrate oral and written communication skills, and the ability to work in teams.

Measure: Course Grades
Program level Direct - Other

Details/Description:	Course grades.
Acceptable Target:	Grade of B or better by 70% of students or greater.

Findings for Course Grades

Summary of Findings:	86.4% of students earned a grade of B or better in Technology Administration courses during this assessment period.
Results :	Acceptable Target Achievement: Exceeded
Recommendations:	No change in the measure is recommended at this time.
Reflections/Notes:	

Measure: Exit Interview
Program level Indirect - Interview

Details/Description: The program exit interview includes experiences from all Technology Administration class taken by the student. Questions in the exit interview include the following topics: class preference, new student recommendations and overall program evaluation.

Acceptable Target: 90% of students rate the program an 8 or higher.

Findings for Exit Interview

Summary of Findings: 100% of students completing the program rated it a nine or better.

Results :   Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Measure: Portfolio
Program level Direct - Portfolio

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from experiences in more than one class.

Acceptable Target: 90% of students will complete the project with a score of 9 or greater.

Findings for Portfolio

Summary of Findings: 100% of the students completed the portfolio with a score of 9 or better.

Results : Acceptable Target Achievement: Exceeded

Recommendations: No change in the measure is recommended at this time.

Reflections/Notes:

Overall Recommendations

Recommend a review of all measures prior to the next full program review.

Overall Reflection

Some new measures may be possible. Given the range of occupational areas covered some measures may be too limited. This deserves further study.

Faculty Collaboration

Student evaluations have been reviewed with adjunct faculty.

Communication & Collaboration with Students

Communication continues with students on the rigor of instruction, new employment opportunities and new technology.

Communication & Collaboration with External Stakeholders

At this point there is not a group of external advisors. That is a possibility but may be difficult given the wide range of student employment.

Communication & Collaboration with University

None specified at this time.

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